

### **GENEROSITY AND THANKFULNESS**

Inspiring and equipping our churches



### WHOVA COMPUTER AND MOBILE APPS **USER GUIDE FOR ATTENDEES**

Saturday 24 September 2022









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# YOU'VE REGISTERED AND CHOSEN YOUR WORKSHOPS, SO WHAT NEXT?

Congratulations, you have registered to attend the conference and successfully chosen your four workshop choices via the conference <u>registration page</u>. This information has been added into Whova (the online event platform we are using to host the conference) for you.

Emails are being sent out regularly to all attendees instructing them on how to access the conference web and app sites. Please keep an eye out for this in your inbox, and a screenshot of what this looks like is shown on page 3 of this guide.

You need to complete the following steps:

- 1. Click on the 'Download App' link in your email
- 2. In the new screen, click on the black icon called 'Go To Web Portal'
- 3. You'll be taken to the Whova website to create your own account using the 'Sign Up Here' link. Please use the email address you used to register, and enter a password of your choice.
- 4. If you want to use your phone or tablet, follow the links to download the mobile app of your choice and log into it after you have created your username and password

### PLEASE MAKE SURE YOU HAVE COMPLETED THESE STEPS. IF NOT, YOU WON'T BE ABLE TO ABLE TO WATCH THE KEYNOTE ADDRESSES OR ATTEND YOUR WORKSHOP CHOICES.

Once you have completed these steps, if you wish, you can sit back and wait for the day of the conference to arrive on Saturday 24th September. On this date, you'll need to log into the conference web or app site and follow the instructions on pages 6 and 7 to watch the keynote addresses and attend your workshop choices (in a similar way to joining a Zoom meeting).

If you'd like to be a little more adventurous and make use of the opportunities the conference offers to you and your church, please read the rest of this guide from page 8 onwards.

The conference site is open now, and will remain so until Saturday 24th December. You'll be able to watch the recordings of all the speeches and workshop up to that date in the Whova web and mobile apps.

If you need further assistance please contact Paul Bailey, Diocesan Giving Advisor, by calling 07436 038804 or emailing paulbailey@manchester.anglican.org

If you are having difficulties on the day of the conference, please email Dan Bainbridge (danielbainbridge@manchester.anglican.org).

#### SIGNING IN TO WHOVA

### 1. Once you have <u>registered to attend the conference</u>, you will receive an email from Whova with instructions on how to log into the web and mobile app sites. It looks like this:



If you need more guidance on how to use Whova to attend the event, please visit the Whova User Guides. This includes one aimed at attendees

I hope you enjoy The Diocese of Manchester Generosity and Thankfulness Conference

#### 2. Please click on the <u>'download app'</u> link, and it will take to you to this page:



3. To sign up to use Whova, please click on the button called 'Go to Web Portal'. Once you've signed up, you can download the mobile app from the Apple or Google Play stores, by clicking the appropriate button, and log in using the email address and password you signed up to Whova with (see next page on how to do this).

4. The sign up page looks like the image below. Click on 'sign up here' and use the email address you used to register for the event. Once you have logged on you should be taken automatically to the main conference page.

If this does not happen, you may need to type in an invitation code first. If this happens to you, please enter the code that is provided at the bottom of the Whova email referred to in point 1. Paul Bailey can also provide this code via <u>email</u>.

Whova		
		Sign in using your Whova account
		Email
		Enter email
	GENEROSITY AND THANKFULNESS OTWAND	Password
		Forgot your password?
	Diocese of Manchester	Sign in
	Generosity and	
	Thankfulness Conference	Don't have an account? Sign up here
	September 24, 2022	Whova Event Platform

5. You then follow the on screen steps to upload a profile picture and some information about yourself, however, you don't need to do this if you don't want to. Once you have reached the screenshot below, click on 'Enter event'. Then you'll be an attendee of the conference and be able to watch the live video streams of the speeches and workshops on Saturday 24th September. You'll also be able to explore the full web and mobile sites, including visiting the exhibition booths.

Whova whova.com wants to	About Whova			🦲 Emma Bailey 🕶
Dic Sep 2 Allow Block	Thankfulness Conference		Sponsor level Main	Data Developments
Welcome Emma Bailey!		Well done! You can always edit your profile at any time.		
<ul> <li>Upload a profile picture</li> <li>Let's beef up your profile</li> <li>Done</li> </ul>	Want to so Download You can • Join stru • Access o • Engage	tay in touch wherever you go the Whova mobile app! eams on the go on phone or tablet more with other attendees Coogle Play Email me link	<sup>2</sup>	
		<ul> <li>Stay up to date on the latest Whova features</li> <li>Get bi-weekly emails of the upcoming events picked for</li> </ul>	you	
Dr		Enter event		

# WHAT ACTIONS DO I NEED TO TAKE ON SATURDAY 24TH SEPTEMBER?

- 1. You'll need to log into the conference site here, and sign in with your email address and password.
- 2. Once you have done this you will see the screens below. You need to click on the agenda tab on the left hand side of the screen in the website. It can also be found on the bottom of the screen in the mobile app.



3. You will be taken to the screen below showing two tabs for the 'Full Agenda' and 'My Agenda'. Please select 'My Agenda'. This will reveal the sessions you'll be watching with everyone else, and the personal workshop choices you chose during the registration process.

Diocese of N	tanchester Generosity and Thankfulness Conference	🕒 Tracks - Q
Sep 24, 2022	Main Accelesiastical	Full Agenda 🚺 My Agenda
🛱 Agenda 🗸 🗸	Filter by tracks    G Search session name, location, or speaker name	202 Sat
Sessions     Speakers	Full Agenda My Agenda	2 <b>24</b> Sisplaying time in your time zone
Attendees	< Sat >	10:00
Community 3 Messages 7	See 1 upcoming meet-ups in the community 1 person is attending meet-ups Check out meet-ups! >	10:00 Welcome and 11:15 Speakers: The Ven Karen L
Exhibitors & > Sponsors	10:00 AM	Limited Seating
Leaderboard	Dynamic pusced/store         You ISWrd           Welcome and opening speeches         You ISWrd           100 MAH - 1115 MA         View Session	11:30
Resources >	Speakers: The Ven Karen Lund, Revd Ian Bullock, Paul Bailey, The Rt Revd Mark Davies, Jonuthan de Bernhardt Wood	11:30 Using the
My Stuff >	11:30 AM	12:10 Ecclesiastical Chur
eedback to Whova	Using the Ecclesiastical Church Fundraising Hub	Speaker: Heather Ford Limited Seating
		£8 ♡0 ○0

12:20

12:20 An introduction to

<u>1</u>2

68

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7

4. Click on the session name of your choice on or just before the start time. You will see these screens:

Diocese of Sep 24, 2022	Manchester Generosity and Thankfulness Conference	Sponsor level Main	<b></b>	Seccom Gr	oup				
A Home	H Show Agenda	Q&A	Polls	Chat	Community 🚳	÷	Welcome a	nd opening	<
🛱 Agenda 🛛 🗸		Questions		Filter b	y - Sort by -		Limited	Seating	
Sessions	Alast This stream way he sugar, as showing sthey					Satu	rday, 24 Septer	nber, from 10:0	00 to
Speakers	sessions.					11:13		acontations	
🐏 Attendees	Sat. Sep 24, 2022, 10:00 AM - 11:15 AM	1					• Opening pi	esentations	
🔩 Community 🛛 🔂							🕑 Un-RSVP (2	15/500 Seats)	
Messages 🕧	Please check back soon.						<b>₽\$0&amp;</b> A	@ Polls	
Photos									
Exhibitors &	Proceed anyway						Clike	L] Chat	
Sponsors						Sessi	on Overview		
Leaderboard						The \	/en Karen Lunc	l, Archdeacon	
						of Ma atten	anchester, will dees, speakers	welcome the	
Resources >	Welcome and opening speeches					and e	exhibitors to th	e Generosity	
💄 My Stuff 🔰 🗲	🛱 Sat Sen 24 2022 - 🕓 10:00 AM - 11:15 AM 🛛 🐣 98 Attending – 👰 0 Questions					and I follow	l hankfulness c wing agenda	onference. The	e
			Ask a qu	estion				See M	More
Feedback to Whova	🔁 Un-RSVP 🛛 Like session 🛛 🗭 Take notes								
						Virtua	I Access		
						(••) Li	ve Stream		
							atch au Deskto	D	
							Decine	F	

- 5. In the web app click on the 'Proceed anyway' button and wait for the live stream to start. In the mobile app, scroll down until you see the 'Live Stream' button, press on it, and wait for the live stream to start.
- 6. If you have clicked on these options too soon you may need to refresh the screen in the web and mobile apps. In the web version you'll need to click on the refresh button, which appears at the top of your screen, as shown below. In the mobile app, you'll need to pull downwards from the top of your screen.



## ENSURING YOU HAVE THE BEST EXPERIENCE ON THE DAY

• Zoom meetings are being used within the Whova site on the day of the conference. All of the sessions are being recorded so they can be watched again for three months post event. If you are uncomfortable with being recorded, please turn off the video feed in your personal settings in Zoom. Please can you also ensure your microphone is turned off.

#### **VIEW THE OTHER AGENDA ITEMS**

1. You can find the agenda tab on the left hand side of the screen in the website and at the bottom of the screen in the mobile app.





- 2. You can search for sessions and speakers in the top bar.
- Click on the session you are interested in to find out more. Please <u>do not</u> click on the 'Add to My Agenda' button as your personal workshop choices from the registration process have already been added.

	Tracks •
Filter by tracks	cation, or speaker name  Full Agenda My Agenda 202 Sat 2 L 10:00
Opening presentations	10:00 Welcome 10:05 Speaker: The Ven Karen Lund 10:05
10:00 AM - 10:05 AM Speakers: The Ven Karen Lund	View Session
Opening presentations Please join us in our diocesan prayer 10:05 AM - 10:10 AM Speakers: Revd Ian Bullock	View Session <b>10:10</b> View Session <b>Add to My Agenda b</b> Add to My Agenda
10:10 AM	10:15       Why our clergy and         10:15       Why our clergy and         Image: Communication of the second secon

#### 4. The 22 workshops are all grouped together under the following headings:

Morning workshops—first session

Morning workshops - second session

Afternoon workshops—first session

Afternoon workshops-second session

→ Show Agenda	← Morn	ing worksho	ps <
Morning workshops $\heartsuit 0$ Likes       Morning workshops - first session	Saturday, 24 12:10 L	session September, fro	om 11:30 to e
Sat. Sep 24, 2022       I1:30 AM - 12:10 PM       Online       1 Attending	• M(	Add to Agenc	ops la
Add to My Agenda	(h) Polls	♡Like	Chat
	Session Over	view	
Each session lasts for 40 minutes. Your first workshop choice starts at 11.30 and ends at 12.10. Then, you'll move to your second workshop choices at 12.20, and they will end at 13.00. Please make sure you choose a different workshop topic for your second choice starting at 12.20. Subsessions	Each sessior Your first wo 11.30 and en move to your	n lasts for 40 r rkshop choice Ids at 12.10. T r second work	ninutes. starts at hen, you'll shop See More
	11 Subsessio	ns	
Preaching on generosity and thankfulness	11:30 - 12:10		
11:30 AM - 12:10 PM Online Speakers: Revd Trevor Marshall, Revd Ian Bullock	Preaching thankfulne	on generos ss	ity and

Speakers: Revd Trevor Marshall, Revd Ian B...

Plunkett Foundation

Say Than

- 5. Click on view details to read a description of each workshop and its speaker.
- 6. You will also see the RSVP button, please do not click on it. This feature has already been used to add your own personalised workshop choices from the conference registration process. Whova will automatically prompt you to click on a link to watch the live workshops of your choice, at the correct times, on the day of the conference. If you do click on the RSVP button, this means you will not be able to see any of the workshop live streams on the day of the event.



When a community business is located in an active church, it generates an additional income stream for that place of worship as well as increasing footfall to the building and broadening engagement with the wider community.

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#### **ASKING QUESTIONS**

- 1. There is limited time available for questions in most sessions on Saturday 24th September. Therefore, many speakers may prefer it if you type your questions in Whova using the Q&A function, but some may offer the opportunity to ask verbal questions. If they do, please ensure you have tested your microphone settings in advance.
- 2. If a speaker has time for verbal questions, you can use the Raise Hand feature built into Zoom to ask your question live. To do this, click on Reactions at the bottom of the screen and then click on Raise Hand.
- 3. There are four tabs available on the right hand side of the web screen. On the mobile app this is above the session description. They are: Q&A, Polls, Chat, and Community.
- 4. You can, at any time, submit questions for the speaker via Q&A; participate in discussions with the other attendees using Chat; respond to polling from the speaker and event organiser using Polls; and browse the Community noticeboard via Community.

→ Show Agenda	Q&A	Polls	Chat C	Community 22
♥ 0 Likes	Questions		Filter by <del>•</del>	Sort by 🕶
Community businesses in churches: the benefits of 'co-location' and how to do it				
苗 Sat. Sep 24, 2022 🕚 11:30 AM - 12:10 PM 🛛 🕈 Online 💄 2 Attending 🚱 0 Questions				
RSVP     Like session				
Speaker				
Susie Middleton Project Manager Plunkett Foundation Send Message View Profile				
<ol><li>Once you have clicked on the Q&amp;A tab, you can ask a question button' in the web approximation on the 'Ask a question button' in the web approximation of the set of the</li></ol>	uestion b, and by	← Comm	unity busine	esse <
clicking on the Q&A icon in the web app.	. /	Commun	ity busines	sses in
Ask a question		churches 'co-locatio	s: the bene n' and how nited Seating	fits of to do it
		Saturday, 24 Se 12:10	eptember, fro	m 11:30 to
		Loc	ation: Online	
		⊕ RS\	/P (0/50 Sea	ts)
		j≣ Q&A	(d) P	olls (2) ●
		♡Like	F	]Chat
		Session Overvie	ew.	
		Community bu that are owned democratically the benefit of t fantastic way	sinesses (bu by the comr by the comr he communit	sinesses nunity, run nunity for ty) are a See More
		Personal Notes		
		=	Take Notes	

6. Speakers may respond to your written questions once their session has ended. The Q&A and Chat from each session will remain viewable after the conference has ended.

#### **ANSWERING POLL QUESTIONS**

- 1. During many sessions you will be prompted to answer some questions. For example, there will be a couple of questions asking you to provide feedback on the workshops.
- 2. Speakers may also ask you to respond to questions directly linked to their workshop content.



#### SEE WHO ELSE IS ATTENDING

- 1. When you regsiter you will be asked: "Would you like to network with other attendees by listing yourself in the attendee list?"
- 2. If you answer yes, you will appear in the attendees tab which shows those attending from other churches, plus the speakers and exhibitors.
- 3. To view other attendees, click the attendees tab on the left hand side of the web app. In the mobile app click on attendees on the menu at the bottom of the screen.
- 4. From here you can view the person's profile (if they have completed it), and start a conversation with them by clicking on 'Say Hi!'

Diocese of Ma	anchester Generosity and Thankfulne	ss Conference	Sponsor level Main	CCLA CCLA	
A Home	Churchwarden - St James Breightmet - Bolton				🕐 Attendees Q
<ul> <li>Agenda &gt;</li> <li>★ Attendees</li> <li>Community</li> <li>19</li> </ul>	Deckmark View Profile Say Hil				Browse attendees by See More Recommen Bookmar Categ
Messages ● Photos	B Paul Bailey		Matthew Barber-Rowell	Jim Barker	В
Exhibitors & >	Diocesan Giving Advisor - Diocese of Manchester - Generosity and ThankT Ethibition Cogunozers Bookmark View Profile Sny Hil	Dan Bainbridge	Transformation Support Officer - Churc h of England Environment Programme Churcher Speaker Churcher Speaker	Regional Civing Advisor (South) - Chur ch of England Giving Team Entheticer Speakers Dockmark View Profile Say Hi	Matthew Barber-Rowell
	Vicky Bridge Churchwarden - Raddliffe Parish Churc	Mark Brocklebank Parish Treasurer - St Matthew, Little Lev	Huw Bryant Mission Area Leader of Dyffryn Clwyd -	Revd Ian Bullock	Exhibitors, Speaker
My Stuff	h of St Mary - Radeliffe	er - Little lever	The Church in Wales - Lianbedr Dyffr Chribitors Speakers C Speakers Bookmark View Profile Say Hil	Incluindent - Berleine Or Childebondogin Constants C & Ø Bookmark View Profile Say Hil	Jim Barker         Regional Giving Advisor ( ⊕         Church of England Giving Say Hi         Exhibitors, Speaker
Underliger hus					Vicky Bridge Churchwarden (P) Radcliffe Parish Church Say Hi Radcliffe
					Mark Brocklebank Parish Treasurer

#### VISIT THE EXHIBITORS AND SPONSORS

- 1. The Whova site has its own online exhibition hall containing 19 exhibition booths and the details of the 5 event sponsors.
- 2. Please visit these spaces by clicking on 'Exhibitors and Sponsors' from the menu on the left hand side of the web app. In the mobile app scroll down to 'Additional Resources' and click on your choice.



3. Once you have clicked on 'Visit Booth' you will be taken to the exhibitor's information, which will be similar to the example shown on the next page.

The content could include:

- A short video to watch
- A description of the organisation's work and services/products
- Downloadable PDF documents
- Photos of their work
- Details of staff who you can contact, including the ability to send immediate 'Chat' messages to them
- Some exhibitors may be offering discounts to your church on eligible purchases you make following your attendance at the conference



- 4. The event's sponsors can be viewed by following the instructions in point 2 on the previous page.
- 5. The sponsors names and logos are also viewable throughout the site. For example, they'll be visible on screen during the keynote addresses and workshops. To open their details, just click on the name of your choice and a hyperlink will take you to their website.
- 6. Once you have clicked on the sponsor of your choice in the web and mobile apps, it will show a page similar to the one at the top of the next page.

This will contain:

- A description of the organisation's work and services/products
- Their website and phone number
- An email address you can contact, and the ability to send immediate 'Chat' messages



## JOIN THE DISCUSSIONS ON THE COMMUNITY BOARD

- 1. Click on the 'Community' tab on the left hand side menu in the web app, or the 'Community' icon at the bottom of the screen in the mobile app.
- 2. You can create a new topic, contribute to an existing discussion, or create a virtual meet up.
- 3. Please check the 'Organiser Announcements' section regularly.
- 4. Speakers, workshop leaders, exhibitors, and sponsors can also create their own topics, and share useful articles and web links here.



#### SETTING UP A VIRTUAL MEETING IN WHOVA

1. Click on 'Community' in the menu on the left hand side of the screen in the web app, then the option called 'Meet Ups & Virtual Meets', and finally the 'Suggest A Meet Up' button. You can do the same in the mobile app by clicking on 'Community' in the menu at the bottom of the screen.

Diocese of Sep 24, 2022	Manchester Generosity and Thankfulness Cor	nference spo	nsor level Main Data Developments
🕈 Home	Q Search topic title or descri Add topic	Meet-ups	Active (1)  Suggest a Meet
<ul><li>ä Agenda →</li><li>Attendees 1</li></ul>	All topics Following By organizers New 26 topics • 18 unread • Ideas for new topics	Wed, Sep 7, 10:00 AM A guided tour around the Generosity and Thankfulness Conference site	Details
Community (19) Messages (9)	Suggest a dinner together, a morning run, or anythi 1 activity • Friday	reau saley, Diocean Gring Advisor, wa provae a guided tool advisid one senerousy a answer any questions or queries you may have connected to this event.	ng i nankiuiness Conterence site, He ii aiso
Photos     Exhibitors &      Sponsors	Organizer Announcements     Check all announcements sent by the organizer		
Leaderboard	3 announcements - Friday		
	Have any question for the organizer? Ask here. 1 question • Feb 15		
Feedback to Whova	Article Sharing  2 new articles * Aug 30 + Follow		

- 2. Choose the virtual option and then next.
- 3. The following window will then appear:

Suggest a Virtual Meet			×
Title *			
Enter title here			
			0/200
Description *			
Enter description here			
			/
			0/2000
Virtual meeting options *			
Select			
Date & Time *			
09/05/2022	05:15 PM	0	
A Note: Meet-up is scheduled before the eve	ent start date.		
Duration (mins) *			
60 minutes			
Time zone *			
Europe/London - (GMT+1)			
Back		Cancel	Next

- 4. Enter your information in all of the required fields.
- 5. In 'Virtual meeting options' you have three choices:

Select	
Connect Zoom account	
Whova's virtual meet room	
Use my own external meeting link	

- 6. If you click on Zoom, you need to authenticate a connection to your Zoom account by logging in using your username and password.
- 7. If you click on Whova's own Virtual Meeting Room, please note you can only meet with up to 20 people and for up to 60 minutes.
- 8. If you use Teams (or another provider), click on the 'Use my own meeting link' option. Then, you can copy and paste the meeting hyperlink into the section shown below:

Virtual meeting options *	
Use my own external meeting link	
External URL *	

9. Once you've set up your virtual meeting you'll be able to see it on screen. Click on 'Invite' to add in the names of people you'd like to include in your meeting invitation.

	Paul Bailey, Diocesan Giving Advisor, will provide a guided tour around the Gene	erosity and Thankfulness Conference site. Herrals. Menetro
Image: Image	🛱 Wed Sep 7 🔇 10:00 am 🛛 😰 🚯	See 2 going 🌸 Un-RSVP
Organizer Announcements heck all announcements sent by the organizer announcements • Friday		
Ask Organizers Anything ave any question for the organizer? Ask here. question • Feb 15		
	Send the first messa	ge!

10. A pop up window will then appear on your screen. You can search to add in the names of the attendees you'd like to invite. You utilise the list of attendees, as outlined on page 8, to help you to do this.

Suggest a Meet-up	×
Recommended groups	
No category selected (0)	~
Add additional attendees	
<b>Q</b> Search attendee name	
	Cancel Invite Attendees





CHURCH FOR A DIFFERENT WORLD





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#### Please don't forget to follow us on social media or join our Facebook group:

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@giftaidlite

@mancdiocese\_giftaidlite

@manchesterdiocesegiftaidlite

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www.facebook.com/groups/ dioceseofmanchestergiving/

www.youtube.com/channel/ UCVb\_xE3rvBZ\_jIYZX6IWxHA